Information about our contact lens services

A contact lens fitting fee is required by Washington State Law. This fee is not unique to our office but arise at every eye care office.

Contact lenses are medical devices regulated by the FDA and require a valid prescription for dispensing. This also applies to cosmetic color contact lenses without correction. Washington State further regulates contact lens prescriptions in State Law. Contacts require expert fitting and careful instruction, as well as conscientious care and compliance with recommended follow-up examinations to maintain the healthy functioning of your eyes. To insure your contact lens success, we would like to familiarize you with our contact lens procedures and policies.

Contact Lens Fitting

The goal of contact lens fitting is to find the most appropriate contact lens for your optimal comfort and vision. An enormous variety of types, styles, materials, sizes and colors are offered. We are committed to taking the time and making the effort to fit you properly. Although many patients need only one fitting session, some require several appointments. In our experience, the extra time, effort and patience are very worthwhile, both for your ultimate satisfaction and the health of your eyes.

Insertion and Removal Training Session

During the appointment, our contact lens specialist will provide personalized instruction in the safe care and usage of your new lenses. Should further time be required, we will be happy to schedule an additional session (without charge). Upon completion of a successful insertion and removal session, you may begin wearing your lenses.

Contact Lens Fitting Policy

The physicians with the Washington Pacific Eye Associates charge a fitting/follow-up fee that includes the contact lens fitting, a starter lens care kit, insertion and removal lessons, trial lenses if appropriate, and two follow up visits if necessary for new contact lens wearers.

Many existing wearers are upset they must pay a "fitting fee" even if they just renew the same prescription. A better term might be "Contact Lens Examination Fee". However, a good way to think about it is like a driver's license. While most have learned proper care and wear of their lenses, just as you may have been driving since you were 16 years of age, the State still requires you to pass their screenings and pay a renewal fee on a periodic basis. The Contact Lens Fitting fee is your eye provider's clearance and assumption of liability for you to continue to wear your lenses or new lenses if you are fit for such.
Ordering Contact Lenses

Contact lenses can be ordered at any time after the fitting is complete. You can order as many lenses as you would like. Your contact lens prescription is valid for 2 years. **In Washington State prescription lenses are tax exempt**, so for example, you don't pay the 9% retail sales tax when buying contacts from our offices.

Payment

The fitting and follow-up fee is to be paid on the day of fitting. Lenses are to be paid for when an order is placed.

Lens Changes

Any lens changes in a three month time period from the beginning of the fitting are covered by the fee. Any lens changes made after the three month follow-up visit will incur a refitting fee.

Fitting/Follow-up Fee Includes:

1. The fitting
2. A starter lens care kit
3. The insertion and removal training sessions
4. Follow-up visits for three months

Fitting/Follow-up Fee Does Not Include:

1. The medical eye exam
2. Medical visits not directly related to lens wear
3. The contact lenses

Refunds

With all of the new advanced materials being used to make contact lenses and our extensive experience fitting lenses, we have very few patients who are unable to wear contact lenses. If, however, either you or your doctor decides to stop the fitting of the contact lenses unfortunately we cannot refund the fitting fee.

Contact Lens Fitting Fees

Patient who has never worn lenses 95.00
Patient who has worn lenses before 65.00

Name: ________________________________ Signature : __________________________